

Mark Luzania, DDS



Dentistry

Dear Patients,

We want to do everything we can to help control health care costs. Therefore, we ask that patients pay their portion, in full, at the time of treatment. We do not allow patients to carry debt for services rendered. If there is a debt on your account we will postpone continuation of treatment, excluding emergency dental care, until your account is cleared.

Your dental insurance is an agreement between you, your employer, and your insurance company. Your insurance company might not pay what they promise to pay – even with a pre-determination of benefits issued by your insurance company. Therefore, estimates given to you by our office, or by your insurance company are only estimates based on what your insurance promises to pay. You are responsible for the entire cost of your dental treatment, including all portions not covered by your insurance. Our office bills and accepts payment from your insurance as a courtesy to you. A billing charge and a finance charge of 1.5% will be assessed monthly for account balances over 30 days.

Our office accepts the following payment methods: **Visa, Master Card, American Express, Discover, Personal Checks, Debit Cards, Money Orders, and Cash.** We will allow our patients to pay in advance if payment plans are needed.

Our office also offers **Care Credit**. Care Credit can provide you with instant financing for the entire balance of your necessary dental treatment. The balance can then be paid in convenient low monthly payments.

Appointment confirmation calls will be made by request only. A charge of **\$100.00** will be made per patient for each appointment that is not kept or cancelled without 24-hour notice.

Our office's policy will allow us to put additional effort into patient care. We sincerely appreciate your understanding of this policy and we look forward to providing you and your family with the highest quality of dental care.

I have read, and understand Dr. Luzania's office policy.

Signature

Date